SUPERVISING OTHERS TRAINING

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Excellence in Supervision Training Course

COURSE LENGTH: 0.5 DAYS

If you're in a supervisory position, it's important that you are equipped with the skills required to ensure your team is productive and motivated to perform at their highest levels each and every day. Anyone who supervises others, especially those who are new to supervision, will benefit from our 1-day course developed for managers and supervisors in Australia.

The PD Training Supervising Others training course provides participants with strong leadership skills, like delegating to others, decision making strategies, effective time management, analytical and problem-solving skills, effective communication skills, how to create an atmosphere which promotes internal motivation to work toward team goals, giving formal feedback and much more.

This is a practical class that is suitable for all audiences and provides people with the tools that they can apply on-the-job (and in other contexts) the very next day. This is an instructor-led class that you can attend from home or your office.

We use secure Video Conferencing with interactive features such as live polling, screen sharing, whiteboards, live chat and breakout sessions.

These courses are facilitated in English, and are open to people from different industries in all countries especially across The United States, Singapore, Malaysia, and Hong Kong - this is a short but powerful learning experience that gives you global collaboration opportunities. Our trainers and processes have been refined to give you a personalised learning experience where it is specifically targeted to your needs, see our outcomes in the reviews.

**Please note, these classes run to a very tight schedule, please follow the invitation and join the class 10-minutes prior to commencement so you are ready to participate and don't miss a minute!

SUPERVISING OTHERS TRAINING COURSE OUTLINE

FOREWORD

This Supervising Others Training Course will help new and existing supervisors to become more efficient and proficient at delegating, managing time, setting goals and expectations, providing feedback, resolving conflict and administering discipline.

All too often, great team members are promoted to a supervisory role without consideration that supervising is a completely different skill set to that which made them stand out as part of the team. So, this training course was designed to enhance their existing skill set with the additional skills required to properly manage others in a professional manner.

The Supervising Others Training Course helps people in supervisory roles to improve their skills, confidence and management abilities. This training will benefit new supervisors and anyone who wants to improve their skills in supervising others ensuring the highest level of productivity and team cohesion.

OUTCOMES

By the end of this course, participants will be able to:
- Set clear expectations for team members
- Master techniques to delegate effectively and confidently
- Develop approaches for conducting formal feedback sessions
- Provide informal, constructive feedback
- Establish conflict resolution strategies

MODULES

Lesson 1: Communicating to your Team
- REACH Review – Communication Evolution Tool
- Adjusting Your Style for a Better Approach
- Reflection

Lesson 2: Successful Delegation
- 10 Rules for Successful Delegation
- Degrees of Delegation
- Troubleshooting Delegation
- Reflection

Lesson 3: Art of Feedback
- Types of Feedback
- 3 Stages to Receiving Feedback
- 5 Top Tips to prepare yourself to provide feedback
- Feedback Delivery Tools
- Difficult Feedback
- Seeking Feedback

Lesson 4: Managing Conflict
- Tuckman and Jensen Four Phase Model
- Team Development Stages
- Using a Conflict Resolution Process
- Alternate Techniques
- Maintaining Fairness
- Seeking Help from Within the Team
- Seeking Help from Outside the Team

WEB LINKS

- ➢ [View this course online](#)
- ➢ [In-house Training Instant Quote](#)
- ➢ [Public Classes - Enrol Now!](#)